

DCC Networks Ltd.

**Integrated
Management
System**



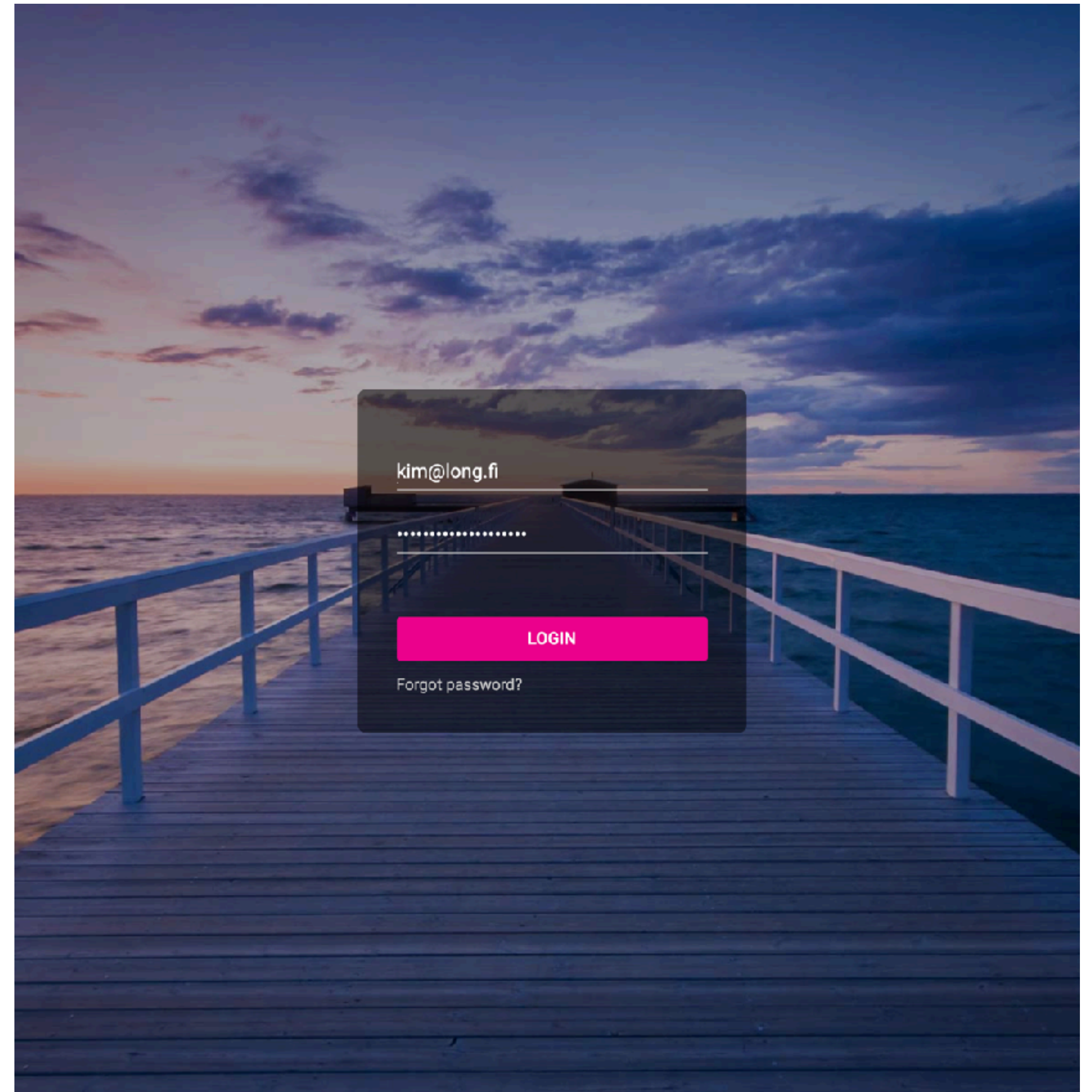
DCC



Introduction

DCC Networks Ltd.

- Founded in 2016
- Based in Helsinki, Finland
- Software from and made in Finland
- Software solutions for the travel and cruise industries

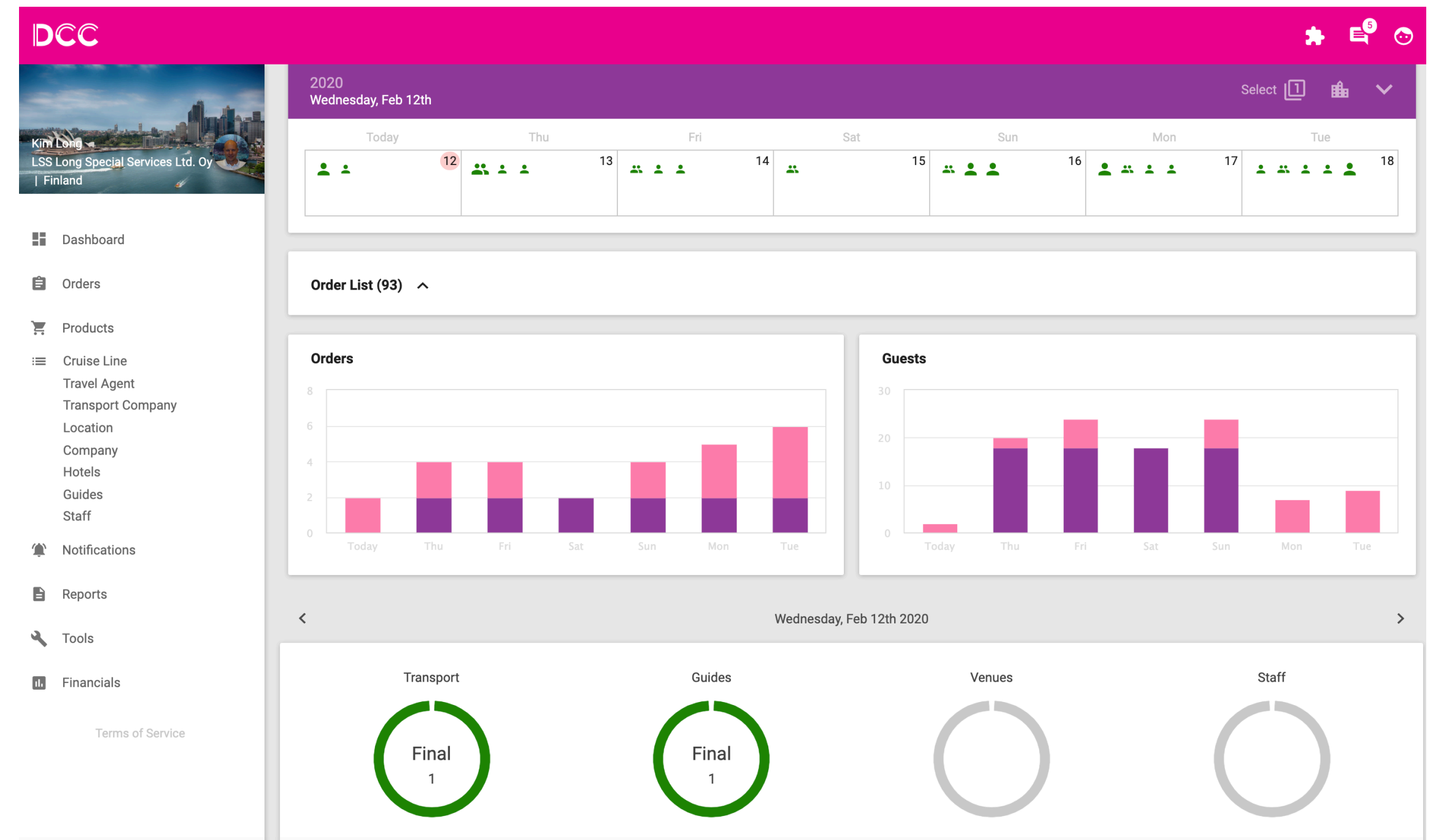




Presentation

Management System for Tour Operators

- Easy access database for relevant users and departments
- Shared information between office, suppliers and clients
- Easily accessible information from home and office
- Built on a proven platform in commercial operation since 2018





Orders

Clear listings of all cruise calls and groups.

- Clear listings of all orders, meaning bookings by the clients.
- Information can be easily searched, managed, accessed and maintained
- Easily see the status of the calls, groups and FITs
- Various filters can be used and columns can be toggled on and off.

Orders <input type="checkbox"/> Now <input type="checkbox"/> Today <input checked="" type="checkbox"/> Upcoming <input type="checkbox"/> Past <input type="checkbox"/> My Stuff Create New							
Region All		Search		Showing 0-100 of 133			
Ship/Group	Order/Cust.Ref.	Booking range	Call date	Location	Created At	Status	Check
FIT Winter Package Alexander and Friends	LSS001936 Ref: Virtanen	Sat 20.2.2021 Mon 22.2.2021	Sat 20.2.2021 Mon 22.2.2021	Hotel Lilla Roberts Helsinki	Fri 2.10.2020 11:39	ACTIVE	T G V S
MS Fridtjof Nansen Hurtigruten	LSS001969 2020-01	Mon 1.3.2021	Mon 1.3.2021 08:00 – 16:00	Hernesaari - LHC Helsinki	Tue 1.12.2020 12:57	ACTIVE	T G V S
MS Fridtjof Nansen Hurtigruten	LSS001970 2020-01	Tue 2.3.2021	Tue 2.3.2021 10:00 – 17:00	Kotka - Kantasatama Kotka	Tue 1.12.2020 13:00	ACTIVE	T G V S
MS Fridtjof Nansen Hurtigruten	LSS001971 2020-01	Wed 3.3.2021	Wed 3.3.2021 08:00 – 17:00	Viking Line Terminal Turku	Tue 1.12.2020 13:03	CONFIRMED	T G V S
FIT Winter Package Alexander and Friends	LSS001597 Ref: Koskinen	Sat 13.3.2021 Mon 15.3.2021	Sat 13.3.2021 Mon 15.3.2021	Hotel Lilla Roberts Helsinki	Sun 27.10.2019 21:52	ACTIVE	T G V S
FIT Winter Package Alexander and Friends	LSS001598 Ref: Mattinen	Tue 16.3.2021 Thu 18.3.2021	Tue 16.3.2021 Thu 18.3.2021	Hotel Lilla Roberts Helsinki	Tue 29.10.2019 08:41	FORCEMAJ	T G V S
MS Lofoten Hurtigruten	LSS001979 Lofoten 21	Tue 6.4.2021	Tue 6.4.2021 08:00 – 18:00	Katajanokka - EKL Helsinki	Tue 1.12.2020 15:21	CONFIRMED	T G V S
MS Fram Hurtigruten	LSS001973	Fri 9.4.2021	Fri 9.4.2021 08:45 – 16:29	Hernesaari - LHD Helsinki	Tue 1.12.2020 13:32	DRAFT	T G V S
MS Fram Hurtigruten	LSS001974	Sat 10.4.2021	Sat 10.4.2021 00:00 – 00:00	Länsisatama Turku	Tue 1.12.2020 13:33	DRAFT	T G V S
MS Fram Hurtigruten	LSS001975	Sun 11.4.2021	Sun 11.4.2021 00:00 – 00:00	Kotka - Kantasatama Kotka	Tue 1.12.2020 13:34	DRAFT	T G V S



Destinations

Region, City and Port listings

- Store your destination information in one place for easy access and updates
- Listing of Cities and Ports of call with easy to use search tools
- Store necessary information of Ports in one place accessible to all parties

Type ▾		
port of		
Name ▾	Type	Region
Port of Amsterdam (NED)	Port	
Port of Copenhagen (DEN)	Port	
Port of Dover (UK)	Port	
Port of Gdansk (PL)	Port	
Port of Hamburg (GER)	Port	Helsinki
Port of Helsinki (FIN)	Port	Helsinki
Port of Kemi (FIN)	Port	
Port of Kotka (FIN)	Port	Kotka
Port of London (UK)	Port	
Port of Mariehamn (FIN)	Port	Mariehamn
Port of Newcastle (UK)	Port	
Port of Nynäshamn (SWE)	Port	



Companies

Clients and Suppliers Companies

- Keep track of all clients, venues, restaurants and museums in an orderly fashion.
- Easily see the bookings for each venues and send bookings or updates fast and accurately.
- See status of bookings and confirmations.

Companies

CREATE NEW

State

Active

Search

Showing 0-100 of 266

Name	State	Company type
77-TURISMO	Active	Travel Agent
Aavalines Oy	Active	Supplier Company
ABCD Tour Consultants	Active	Travel Agent
Åbergin Linja	Active	Bus Company
Åbergin Linja - Matkat	Active	Travel Agent

Location – Home Visit

Revert

Save

INFO

BOOKINGS

DETAILS

PRODUCTS & SERVICES

FINANCIALS

MAKE REPORT

☐ Past

☐ Today

☒ Upcoming

☐ New

☐ Booked

☐ Final

☐ Draft

Search

18 Found

	Ship/Group	Product	Date	Time	A/C/I Sold Min/M	Status	Actions
<input type="checkbox"/>	Celebrity Silhouette LSS001690	Refreshments & Visit Nurmi Visit	21.5.2021	13:45 20 pax	20/0/0 15/30	BOOKED	<div></div> <div>...</div>
<input type="checkbox"/>	Regal Princess LSS001938	Refreshments & Visit Nurmi Visit	24.5.2021	09:30 not sold	0/0/0 20/40	BOOKED	<div></div> <div>...</div>
<input type="checkbox"/>	Celebrity Silhouette LSS001691	Refreshments & Visit Nurmi Visit	18.6.2021	12:00 not sold	0/0/0 15/30	BOOKED	<div></div> <div>...</div>
<input type="checkbox"/>	Crystal Serenity LSS001665	Refreshments & Visit Nurmi Visit	2.7.2021	14:15 not sold	0/0/0 20/35	BOOKED	<div></div> <div>...</div>



Personel

Guides and Staff

- Keep track of all of your guides and staff with details.
- Clear listing, easily search and filter based on languages, regions and skills.
- Easily see the bookings for each guide and staff, please they are easy to email and keep track of status.
- You can also allow guides and staff to log into the system and mark available workdays and to accept and confirm bookings.

Guides					
User Types					
Status Active, On Hold Type Guide, Escort test					
Name	Email	Types	Languages	Login	User Roles
Functionality, Tester		Guide	en, fi, is		
Tester001, Aime	aimeaccorsi@gmail.com	Guide	en		
Tester002, Susanna	susanna.ahokas@welho.c	Guide	en, fi	Enabled Last 24.10.2022 14:4	
Tester003, Aulikki	aulikki.akaanpenttila@gma	Guide	en, fi, sv	Enabled Last 3.10.2022 16:54	
Tester004, Jalo Aato...		Guide			
Tester005, Polina	andersson.polina@gmail.c	Guide	en, sv, ru	Enabled Last 19.9.2019 12:25	
Tester006, Petra	petra.ando@gmail.com	Guide	ja		

Work User – Aulikki Tester003									
INFO		COMPETENCE		BOOKINGS		WORK SCHEDULE		FINANCIAL	
MAKE REPORT		<input type="checkbox"/> Past <input type="checkbox"/> Today <input checked="" type="checkbox"/> Upcoming <input type="checkbox"/> New <input type="checkbox"/> Booked <input type="checkbox"/> Final <input type="checkbox"/> Draft		Search				3 Found	
<input type="checkbox"/>	Ship/Order	Start/End Location	Date/Time	Tour Task	At Location Duration	Sign Vehicle Comment	Status	Actions	
<input type="checkbox"/>	Great Ship One LSS002972	Jätkäsaari - LJ4 Alko Shop Helsinki	13.4.2023 09:30 - 12:30	City 3 Group: Husky Guide en	08:45 3h	Green 2	BOOKING Accept	<input type="checkbox"/> ...	
<input type="checkbox"/>	Bolette dasdsad LSS002781	Hernesaari - LH-C Helsinki	15.4.2023 09:00 - 13:30	Historic Town of Porvoo Guide en	03:15 4h 30m		BOOKED	<input type="checkbox"/> ...	
<input type="checkbox"/>	Great Ship One LSS002977	Hernesaari - LH-B Helsinki	19.4.2023 09:00 - 15:00	City + Porvoo Kiala Guide en	08:15 7h		BOOKING	<input type="checkbox"/> ...	




Tours

Clear listing of all your tours

- Easy searches for the tours in different destinations and status of tours
- Tour descriptions, notes, minimums, maximums, durations, timings and overview pictures

Company - Hurtigruten					Revert	Save
INFO	CALLS	SHIPS	PRODUCTS	USERS	FINANCIAL	REPORTS
CREATE NEW TOUR						
helsinki					4 Found	
Name	State	Code	Duration	Created		
City of Helsinki	Active	HEL-001	3h	1.12.2020		
Helsinki from Land & Sea	Active	HEL-003	4h	1.12.2020		
Helsinki Walking Tour	Active	HEL-004	3h 30m	1.12.2020		
Porvoo & Helsinki	Active	HEL-002	7h	1.12.2020		

Tour – City of Helsinki				Copy to ..	Revert	Save	
INFO	PRODUCTS AND ROUTES	BOOKINGS	FINANCIALS				
Name City of Helsinki	<input type="checkbox"/> Transfer						
Aka City 3	Status Active	TourType Client					
Code HEL-001	Equipment RCS (Rock Church Stickers)						
Languages English	Tour owner Hurtigruten						
Region Helsinki	Default CoachType Coach	Length (minutes) 180					



< 1/1 >



Tours

Allocations of tours

- Allocations of tour with departure times, minimums and maximums
- Also ability to show status of tour and financial information about tour and call

Tour – City of Helsinki

Copy to

Revert

Save

INFO

PRODUCTS AND ROUTES

BOOKINGS

FINANCIALS

☐ Past

☐ Today

☒ Upcoming

☐ New

☐ Booked

☐ Final

☐ Draft

Search

4 Found

<input type="checkbox"/>	Ship/Order	Date/Time	A/C/I Sold Min/Max	Status
<input type="checkbox"/>	MS Fridtjof Nansen LSS001969	1.3.2021 09:15 - 12:15	110/0/0 20/170	BOOKED
<input type="checkbox"/>	MS Lofoten LSS001979	6.4.2021 09:00 - 12:00	113/0/0 20/170	BOOKED
<input type="checkbox"/>	MS Lofoten LSS001979	6.4.2021 14:00 - 17:00	114/0/0 20/130	BOOKED
<input type="checkbox"/>	MS Maud LSS001980	21.5.2021 08:45 - 11:45	0/0/0 20/170	BOOKING

Order LSS001969

MS Fridtjof Nansen, Hurtigruten Mon 1.3.2021 (1.3 08:00 - 16:00)

Helsinki - Helsingaari - LHC

Import

Revert

Save

INFO

BOOKINGS

DETAILS

REPORTS

FINANCIALS

Summary

Tours 4

Transports 8

Guides 8

Venues 16

Staff

Deleted

Sel

Tour

Status

Tour Min/Max

Sold Adult/Child/Inf.

Groups Estimated/Sold

Mon 1.3.2021

HEL-002 - Porvoo & Helsinki

08:30 - 15:30 7h HEL-002

HEL-003 - Helsinki from Land & Sea

08:45 - 12:45 4h HEL-003

HEL-004 - Helsinki Walking Tour

09:00 - 12:30 3h 30m HEL-004

HEL-001 - City of Helsinki

09:15 - 12:15 3h HEL-001

BOOKED

TGV

BOOKED

TGV

BOOKED

TGV

BOOKED

TGV

2064

2545

1540

20170

60

22

34

110

22

1

4

22

1

3

Seats sold

226/339 (67%)

Groups sold

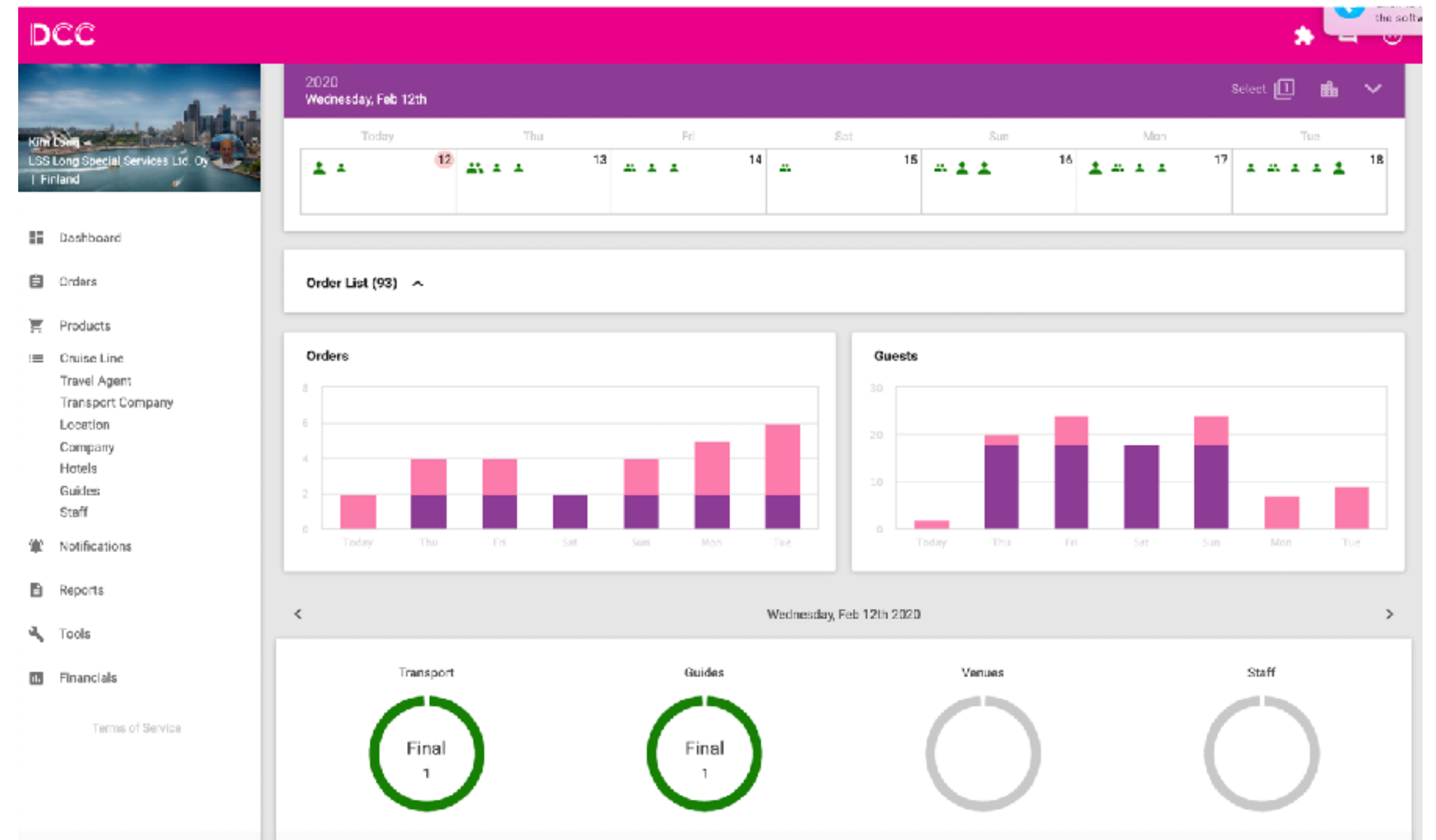
6/8 (75%)



Tours

Reports and e-mails

- Powerful email tools to send multiple bookings to venues, transport companies, guides and staff.
- Easy to choose date range for reports and generate specific emails or emails that covers the entire season.
- Plus we have a notification system which means you can send automatically generated emails quickly from the system. The status of these are also kept track of, so it is easy for the entire office to see what is sent, booked or confirmed.

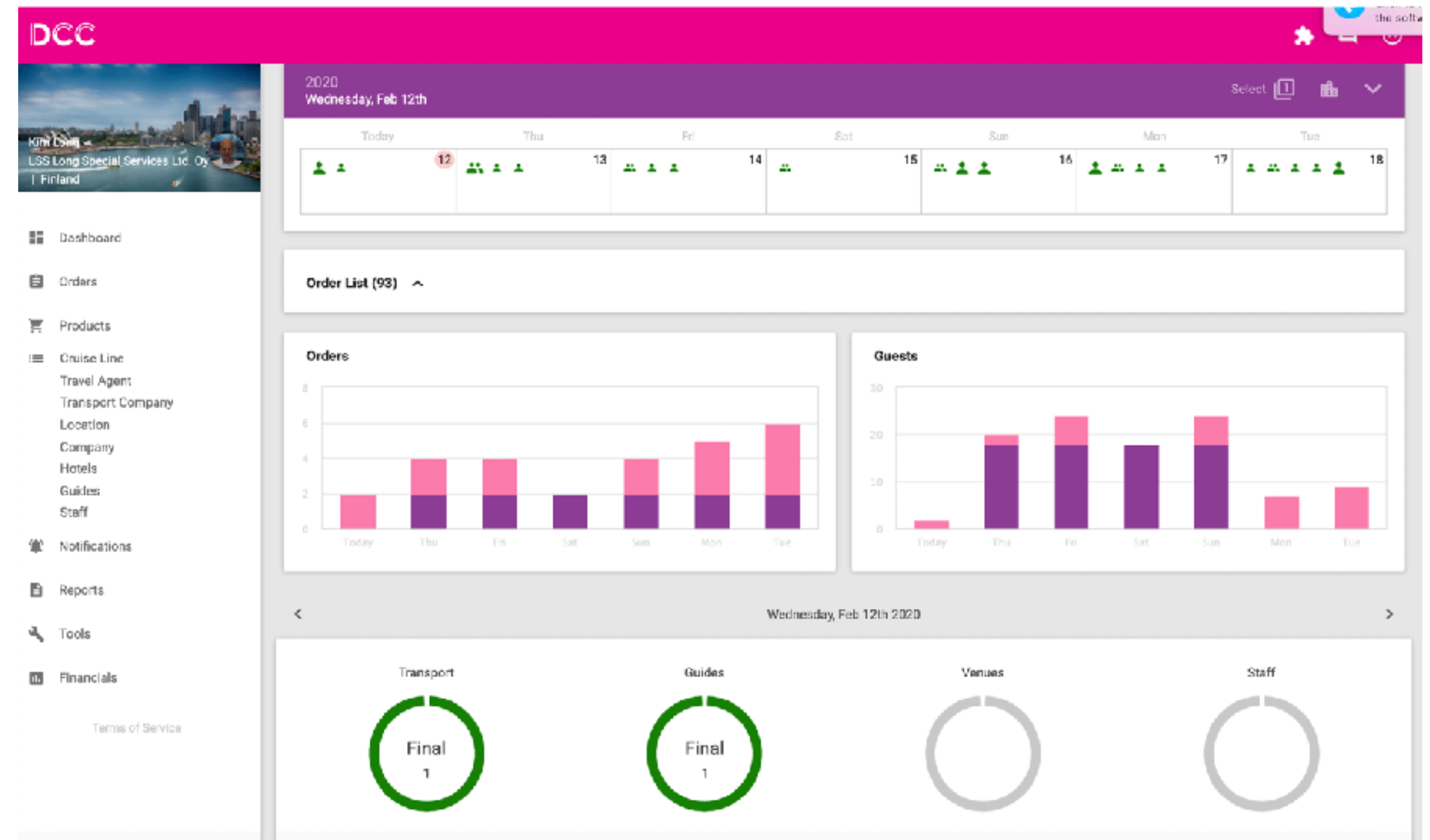




Key Points

Benefits of System

- Stay on track with groups and tours, never miss a guide and transport
- Great overview for all persons at the office and easy to find information
- Improved work flow allows more efficiency, even 25% more efficient than limited systems or word/excel solutions.
- 25% more effective also means able to handle 25% more revenue per employee





Thank you for reading!
- Kim, Jan and Team DCC

Contact:
DCC Networks Ltd.
Helsinki and Sipoo, Finland
Mobile: +358 40 550 6841 (Kim)
Email general: info@dccnetworks.fi
Email direct Kim: kim@long.fi
Email direct Jan: jan@long.fi

”Fortuna favet fortibus”



DCC